

MADISON COUNTY ROAD DEPARTMENT

FEBRUARY 2017

CLOSED CALL ANALYSIS

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
20559	02/11/15 Request 02/06/17 Schedule 02/08/17 Closed	Durations 2.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sanders, Edward St David's Way	St Davids Way District 1
Water is standing in ditch in front of house and next door neighbors						
22484	04/06/16 Request 02/13/17 Schedule 02/08/17 Closed	Durations -5.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Zialar, Eddie Rabbit Run Rd	Johnson Line Rd District 4
Ditch needs ditching at corner of Johnson Line Rd and Rabbit Run Rd. It is holding water not flowing.						
23020	07/12/16 Request 02/13/17 Schedule 02/02/17 Closed	Durations -11.0 S-to-C 0.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Skates, Adam Pocahontas Rd	Pocahontas Rd District 4
Needs culvert installed at new address						
23229	08/29/16 Request 02/17/17 Schedule 02/22/17 Closed	Durations 5.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Steven Dees Dr	Dees Dr District 4
Ditches need cleaning out						
23296	09/14/16 Request 02/13/17 Schedule 02/02/17 Closed	Durations -11.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Knowles, Charles Lake Ridge Dr	Lake Ridge Dr District 4
Needs culvert installed.						
23334	09/23/16 Request 02/17/17 Schedule 02/02/17 Closed	Durations -15.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Lorraine Yandell Road	Yandell Rd District 1
Needs culvert installed.						

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23505	11/18/16 Request 02/13/17 Schedule 02/22/17 Closed	Durations 9.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Spencer, Jessie Kearney Park Rd	Kearney Park Rd District 4
Culvert washed out on bridge						
23552	12/09/16 Request 02/08/17 Schedule 02/02/17 Closed	Durations -6.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McNalty, Tamara Railroad St N	Railroad St District 5
Need culvert installed						
23553	12/09/16 Request 02/06/17 Schedule 02/22/17 Closed	Durations 16.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Blackmon, Ashley Goodloe Rd	Goodloe Rd District 5
Needs culvert installed						
23565	12/12/16 Request 02/22/17 Schedule 01/27/17 Closed	Durations -26.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bacon 144 Twelve Oaks Trace	Twelve Oaks Trace District 3
Need to replace pipe with 24LF of RCP 18" x 28 1/2 (24") Remove existing CMP and replace with RCP						
23572	12/13/16 Request 02/13/17 Schedule 03/01/17 Closed	Durations 16.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Glascoe, Mrs. Cox Ferry Road	Cox Ferry Rd District 4
Said sinkhole is forming on left side of Cox Ferry Road near 749 Cox Ferry Road near Hwy 49 (could be a pothole)						
23613	12/30/16 Request 02/02/17 Schedule 02/22/17 Closed	Durations 20.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jovner, Nancy Clarkdell Rd	Clarkdell Rd District 1
Road got a big dip that has sunken in before or after the bridge close to Green Oaks						

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23616	01/03/17 Request 02/07/17 Schedule 03/01/17 Closed	Durations 22.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hill, Danny Catlett Rd	Catlett Rd District 3
At the intersection of Catlett Rd and Fox Hill easement is washing away, needs gravel						
23674	01/23/17 Request 02/23/17 Schedule 02/02/17 Closed	Durations -21.0 S-to-C 10.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mandell, David Beaufort Cir	Beaufort Cir District 4
Culvert has hole in it						
23695	01/27/17 Request 02/08/17 Schedule 02/10/17 Closed	Durations 2.0 S-to-C 14.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McLaurin, Betty John Powell Rd	John Powell Rd District 5
Culvert is sinking in again, it was fixed before now its getting worse and the buses are constantly traveling over it						
23701	01/31/17 Request 02/09/17 Schedule 02/02/17 Closed	Durations -7.0 S-to-C 2.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Keith, Linda Waldrop Rd	Waldrop Rd District 4
Culvert caving in						
23702	01/31/17 Request 02/03/17 Schedule 02/02/17 Closed	Durations -1.0 S-to-C 2.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Murry, Gail Goodloe Rd	Goodloe Rd District 5
Culvert got an deep hole across itn think it needs gravel						
23708	02/01/17 Request 02/06/17 Schedule 02/08/17 Closed	Durations 2.0 S-to-C 7.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Cowan, Lorna Magnolia St	Magnolia St District 3
Limbs pick up at this address in Magnolia Heights Sudv						

Service Request Schedule Summary

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Req #	Dates	Type / Priority	Assignee / Departmen	Caller / Address	Location / District	
23713	02/01/17 Request 02/02/17 Schedule 02/24/17 Closed	Durations 22.0 S-to-C 22.7 O-to-C	Pot Holes Medium Priority	Brown, Shirlev Road Maintenance	Jackson, Diane Bradfield Dr	Ridaefield Dr District 3
Pot holes on Ridaefield Dr, Bradfield Dr and at the main entrance of neighborhood						
23718	02/03/17 Request 02/06/17 Schedule 02/08/17 Closed	Durations 2.0 S-to-C 5.3 O-to-C	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Tate, Grea Davis Ave	Davis Ave District 5
Limbs pick up						
23723	02/03/17 Request 02/06/17 Schedule 02/08/17 Closed	Durations 2.0 S-to-C 4.8 O-to-C	Gravel Medium Priority	Brown, Shirlev Road Maintenance	Murray, Gail Goodloe Rd	Goodloe Rd District 5
Needs gravel at end of driveway.						
23728	02/06/17 Request 02/07/17 Schedule 02/08/17 Closed	Durations 1.0 S-to-C 2.3 O-to-C	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Unknown Deerfield Club Dr	Deerfield Club Dr District 1
Limbs pick up						
23730	02/06/17 Request 02/07/17 Schedule 02/08/17 Closed	Durations 1.0 S-to-C 2.1 O-to-C	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Moore, Gerald Cedar Hill Rd	Cedar Hill Rd District 3
Limbs pick up about and 100 yards North of this address on Chapel Hill Rd						
23734	02/07/17 Request 02/08/17 Schedule 02/08/17 Closed	Durations 0.0 S-to-C 1.3 O-to-C	Limb Pickup Medium Priority	Brown, Shirlev Road Maintenance	Winfield, Casey Deerfield Club Dr	Deerfield Club Dr District 1
Limbs pick up						

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23737	02/08/17 Request 02/08/17 Schedule 02/08/17 Closed	Durations 0.0 S-to-C 0.3 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Middleton, Debbie Chapel Hill Rd	Chapel Hill Rd District 3
			Limbs pick up			
23746	02/09/17 Request 02/10/17 Schedule 02/22/17 Closed	Durations 12.0 S-to-C 12.7 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Vance, JoAnn Strong Rd	Strong Rd District 1
			Road sign missing [Strong Rd]			
23747	02/10/17 Request 02/15/17 Schedule 02/24/17 Closed	Durations 9.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Joyner, Nancy Clarkdell Rd	Clarkdell Rd District 1
			Big pot holes dip turning into sinkholes all the way across the road [close to Green Oaks]			
23748	02/10/17 Request 02/13/17 Schedule 02/16/17 Closed	Durations 3.0 S-to-C 6.0 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Primos, Jimmie Northshore Way	Northshore Way District 3
			Limbs pick up			
23755	02/13/17 Request 02/13/17 Schedule 02/16/17 Closed	Durations 3.0 S-to-C 2.9 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Watson, Doris Charleston Cir	Charleston Cir District 4
			Limbs pick up at these addresses [104 Charleston Cir / 108 Charleston Ln]			
23770	02/14/17 Request 02/15/17 Schedule 02/22/17 Closed	Durations 7.0 S-to-C 7.9 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Warren, Cathy Lakeshore Dr	Lakeshore Dr District 3
			Street sign down close to this address			

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23771	02/14/17 Request 02/15/17 Schedule 02/22/17 Closed	Durations 7.0 S-to-C 7.9 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Parkinson Parkinson Rd	Parkinson Rd District 4
			Street sign missing (Parkinson)			
23780	02/15/17 Request 02/17/17 Schedule 02/24/17 Closed	Durations 7.0 S-to-C 8.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown, Michael Lone Pine Rd	Lone Pine Rd District 5
			Bad potholes needs fixing ASAP on Barns Rd and Lone Pine Rd, came in with complaint			
23790	02/16/17 Request 02/17/17 Schedule 02/22/17 Closed	Durations 5.0 S-to-C 5.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Aubin, Paul McMillon Road	McMillon Rd District 3
			Loggers damaging road. Two holes all the way across the road.			

Closed Request 33 **2.18 S-to-C Average Duration**
4.31 O-to-C Average Duration

Total Requests: 33 **2.18 S-to-C Average Duration**
4.31 O-to-C Average Duration

Closed Request Analysis

Open -

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23741 -	02/08/17 13:40:00		02/09/17	Limb Pickup Open	Brown, Shirley Arun	South Court South Court	District 1	Medium Priority
	Dur (hours)	17.47		Limbs pick up				
23752 -	02/13/17 09:20:00		02/14/17	Limb Pickup Open	Brown, Shirley Kimbrouth, Scott	Sharpe Rd Sharpe Rd	District 3	Medium Priority
	Dur (hours)	21.75		Limbs pick up				
23757 -	02/13/17 11:02:00		02/14/17	Limb Pickup Open	Brown, Shirley Jenkins, Adams	Grevstone Dr Grevstone Dr	District 3	Medium Priority
	Dur (hours)	20.03		Limbs pick up				
23759 -	02/13/17 13:29:00		02/14/17	Limb Pickup Open	Brown, Shirley Reeves, Ray	Livingston Vernon Rd Livingston Vernon Rd	District 4	Medium Priority
	Dur (hours)	17.58		Limbs pick up, stated that he seen on the Web Site no longer than 4 ft, but he stated that the ones he put out are 10-12				
23768 -	02/14/17 07:47:00		02/15/17	Limb Pickup Open	Brown, Shirley Fox, Betty	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
	Dur (hours)	168.00		Limbs pick up at this address in Lake Caroline				
23769 -	02/14/17 08:33:00		02/15/17	Limb Pickup Open	Brown, Shirley Warren, Cathv	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
	Dur (hours)	168.88		Limbs pick up at this address in Lake Lorman				
23776 -	02/14/17 14:57:00		02/15/17	Limb Pickup Open	Brown, Shirley Frame, Tim	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hours)	16.88		Limbs pick up				
23781 -	02/15/17 11:51:00		02/16/17	Limb Pickup Open	Brown, Shirley Mars, Sylvia	Pembroke Pointe Dr Pembroke Pointe	District 3	Medium Priority
	Dur (hours)	19.87		Limbs pick up at this address in Lake Caroline				
23782 -	02/15/17 15:10:00		02/16/17	Limb Pickup Open	Brown, Shirley Harden, Emberly	Planters Point Dr Planters Point Dr	District 1	Medium Priority
	Dur (hours)	16.55		Limbs pick up at this address in Deerfield				
23788 -	02/16/17 14:26:00		02/17/17	Limb Pickup Open	Brown, Shirley Pearson, Leon	Twin Lakes Dr Twin Lakes Drive Canton 39046	District 1	Medium Priority
	Dur (hours)	1.35		Needs limb pickup				

Closed Request Analysis

Open -

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23789	-	02/16/17 14:31:00		02/17/17	Limb Pickup Open	Brown, Shirley Smith, Theodore	Kearney Rd Kearney Road	District 5	Medium Priority
		Dur (hours)	1.25			Needs tree limbs picked up			
23791	-	02/16/17 14:57:00		02/17/17	Limb Pickup Open	Brown, Shirley Castillo, Daniel	Lake Shore Cove Lake Shore Cove Madison 39110		Medium Priority
		Dur (hours)	0.82			Needs limb pickup. Gate code is #2013.			
23792	-	02/16/17 15:13:00		02/17/17	Limb Pickup Open	Brown, Shirley Murss, Evonne	Twin Lakes Dr Pisqah Bottom Road Canton 39046	District 1	Medium Priority
		Dur (hours)	0.55			Needs limb pickup.			
23794	-	02/17/17 08:35:00		02/18/17	Limb Pickup Open	Brown, Shirley Phillips, Bill	Johnstone Dr Johnstone Dr	District 3	Medium Priority
		Dur (hours)	118.47			Limbs pick up at this address and also requesting for the neighborhood to be check for other limbs locations			
23804	-	02/21/17 10:11:00		02/22/17	Limb Pickup Open	Brown, Shirley Little, Kay	Harvey Crossing Harvey Crossing Canton 39046	District 1	Medium Priority
		Dur (hours)	29.70			Limbs and brush to be picked up.			
23805	-	02/21/17 12:00:00		02/22/17	Limb Pickup Open	Brown, Shirley Kimbrugh, Scott	Sharpe Rd Sharpe Rd	District 3	Medium Priority
		Dur (hours)	19.07			Limbs pick up			
23807	-	02/21/17 14:09:00		02/22/17	Limb Pickup Open	Brown, Shirley Clark, Charles	Minninaer Blvd Minninaer Blvd	District 3	Medium Priority
		Dur (hours)	16.92			Limbs pick up			
23813	-	02/22/17 07:55:00		02/23/17	Limb Pickup Open	Brown, Shirley Kisner, John	Fairgreen Cv Fairgreen Cv	District 1	Medium Priority
		Dur (hours)	2.53			Limbs pick up			
23814	-	02/22/17 08:18:00		02/23/17	Limb Pickup Open	Brown, Shirley Howard, Eddie	Cotton Cv Cotton Cv	District 3	Medium Priority
		Dur (hours)	2.12			Limbs pick up			
23816	-	02/22/17 09:26:00		02/23/17	Limb Pickup Open	Brown, Shirley Wagoner, Catherine	Charlton Drive Charlton Dr	District 4	Medium Priority
		Dur (hours)	1.00			Limbs pick up			

Closed Request Analysis

Open -

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23817	-	02/22/17 10:06:00		02/23/17	Limb Pickup Open	Brown, Shirley Huffs, Lavon	Hanging Moss Ln Hanging Moss	District 3	Medium Priority
		Dur (hours)	0.35		Limbs pick up				
23818	-	02/22/17 14:02:00		02/23/17	Limb Pickup Open	Brown, Shirley O'leary, Sharon	Southampton Cir South Hampton Cir	District 3	Medium Priority
		Dur (hours)	1.80		Limbs pick up				
23819	-	02/22/17 14:04:00		02/23/17	Limb Pickup Open	Brown, Shirley Sullivan, Susan	Woods Rd Woods Rd	District 1	Medium Priority
		Dur (hours)	1.77		Limbs pick up				
23820	-	02/22/17 14:08:00		02/23/17	Limb Pickup Open	Brown, Shirley Robinson, Kattie	Meadow Park Dr Meadow Park Dr	District 1	Medium Priority
		Dur (hours)	1.70		Limbs pick up				
23821	-	02/22/17 14:36:00		02/23/17	Limb Pickup Open	Brown, Shirley Esselburn, Andrew	Bradshaw Crossing Bradshaw Crossing	District 1	Medium Priority
		Dur (hours)	1.23		Limbs pick up				
23823	-	02/23/17 09:05:00		02/24/17	Limb Pickup Open	Brown, Shirley Fairchild, Rachel	Covey Run Covey Run	District 4	Medium Priority
		Dur (hours)	96.22		Limbs pick up at this address in Lake Caroline				
23824	-	02/23/17 09:06:00		02/24/17	Limb Pickup Open	Brown, Shirley Flatt, Roger	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
		Dur (hours)	96.20		Limbs pick up at this address in Lake Caroline				
23825	-	02/23/17 11:56:00		02/24/17	Limb Pickup Open	Brown, Shirley Ewing, Carol	Ridgefield Dr Ridgefield Dr	District 3	Medium Priority
		Dur (hours)	93.37		Limbs pick up				
23826	-	02/23/17 14:29:00		02/24/17	Limb Pickup Open	Brown, Shirley engineering, tim	South Glen Pl south alen place	District 3	Medium Priority
		Dur (hours)	90.82		Limb pickup				
23827	-	02/24/17 08:07:00		02/25/17	Limb Pickup Open	Brown, Shirley Pugh, Juakuine	Southwood Dr Southwood Dr	District 1	Medium Priority
		Dur (hours)	73.20		Limbs pick up at this address in Harvey Crossing				

Closed Request Analysis

Open -

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23828	-	02/24/17 13:07:00		02/25/17	Limb Pickup Open	Brown, Shirley Moore, William	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
		Dur (hours)	66.75		Needs limb pickup				
23829	-	02/24/17 13:54:00		02/25/17	Limb Pickup Open	Brown, Shirley Friday, Mandv	Compress St Compress St	District 4	Medium Priority
		Dur (hours)	67.42		Limbs pick up				
23830	-	02/24/17 13:57:00		02/25/17	Limb Pickup Open	Brown, Shirley Childress, Jim	Easton Ct Easton Ct	District 3	Medium Priority
		Dur (hours)	67.37		Limbs pick up				
23831	-	02/24/17 15:57:00		02/25/17	Limb Pickup Open	Brown, Shirley Bradberry, Rose	Twin Cedars Ln Twin Cedars Ln	District 1	Medium Priority
		Dur (hours)	68.62		Limbs pick up				
23832	-	02/27/17 12:35:00		02/28/17	Limb Pickup Open	Brown, Shirley Doolittle, Louella	Lorman Ln Lorman Lane Madison 39110	District 3	Medium Priority
		Dur (hours)	43.05		Needs limb pickup.				
23833	-	02/27/17 13:19:00		02/28/17	Limb Pickup Open	Brown, Shirley Jordan, Katherine	Notting Hill Place Notting Hill Pl	District 4	Medium Priority
		Dur (hours)	42.32		Limbs pick up at this address in Cedar Green Sudv				
23834	-	02/27/17 13:23:00		02/28/17	Limb Pickup Open	Brown, Shirley McDevitt, Christine	Eagles Nest Cir Eagles Nest Cir	District 2	Medium Priority
		Dur (hours)	42.25		Limbs pick up at this address in Greyhawk Sudv				
23837	-	02/27/17 13:32:00		02/28/17	Limb Pickup Open	Brown, Shirley Dumas, Brenda	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hours)	42.10		Limbs pick up at this address in Deerfield Sudv				
23839	-	02/27/17 13:37:00		02/28/17	Limb Pickup Open	Brown, Shirley Plummer, Floyd	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		Dur (hours)	42.03		Limbs pick up				
23840	-	02/27/17 13:39:00		02/28/17	Limb Pickup Open	Brown, Shirley Finth, Tim	Davis Ave Davis Ave	District 5	Medium Priority
		Dur (hours)	41.27						

Closed Request Analysis

Open -

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
23841	02/27/17		02/28/17	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	
-	15:45:00			Open	Parrish, Randy	Belle Pointe		
	Dur (hours)	0.00		Need limb pickup				
23843	02/28/17		03/01/17	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	
-	11:20:00			Open	Phillips, Bill	Johnstone Dr		
	Dur (hours)	0.00		Limbs pick up at this address in Johnstone Sudv				
23844	02/28/17		03/01/17	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
-	14:52:00			Open	Gordon, Scott	Caroline Blvd		
	Dur (hours)	16.07		Requesting limbs/debris to be picked up				

43 Open -

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23707	A	02/01/17 07:56:00	02/07/17 15:35:00	02/02/17	Limb Pickup Closed	Brown, Shirley Grubbs, Cheryl	Sunset Ln Sunset Ln	District 3	Medium Priority
		Dur (hours)	151.65		Limbs pick up				
23708	A	02/01/17 11:50:00	02/08/17 15:22:00	02/02/17	Limb Pickup Closed	Brown, Shirley Cowan, Lorna	Magnolia St Magnolia St	District 3	Medium Priority
		Dur (hours)	171.53		Limbs pick up at this address in Magnolia Heights Sudv				
23710	A	02/01/17 13:28:00	02/06/17 08:01:00	02/02/17	Limb Pickup Closed	Brown, Shirley Greene, Sara	Ashbrooke Blvd Ashbrook Blvd Madison 39110	District 3	Medium Priority
		Dur (hours)	114.55		lots of shrubbery to be picked up.				
23711	A	02/01/17 13:50:00	02/07/17 08:04:00	02/02/17	Limb Pickup Closed	Brown, Shirley Clark, Robert	Patrick Rd Patrick Rd	District 4	Medium Priority
		Dur (hours)	138.23		Limbs pick up and ditch drainage				
23715	A	02/02/17 10:09:00	02/07/17 08:08:00	02/03/17	Limb Pickup Closed	Brown, Shirley Adams, Henry	Gravhawk Pkwy Grayhawk Pkwy		
		Dur (hours)	117.98		Limbs pick up				
23716	A	02/02/17 13:46:00	02/06/17 08:01:00	02/03/17	Limb Pickup Closed	Brown, Shirley Clark, Charles	Minninaer Blvd Minninaer Blvd	District 3	Medium Priority
		Dur (hours)	90.25		Limbs pick up				
23717	A	02/02/17 15:56:00	02/07/17 15:35:00	02/03/17	Limb Pickup Closed	Brown, Shirley Tharpe, Tony	Coker Rd Coker Rd	District 3	Medium Priority
		Dur (hours)	119.65		Limbs pick up				
23718	A	02/03/17 08:48:00	02/08/17 15:22:00	02/04/17	Limb Pickup Closed	Brown, Shirley Tate, Grea	Davis Ave Davis Ave	District 5	Medium Priority
		Dur (hours)	126.57		Limbs pick up				
23728	A	02/06/17 07:28:00	02/08/17 15:27:00	02/07/17	Limb Pickup Closed	Brown, Shirley Unknown	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
		Dur (hours)	55.98		Limbs pick up				
23730	A	02/06/17 12:50:00	02/08/17 15:21:00	02/07/17	Limb Pickup Closed	Brown, Shirley Moore, Gerald	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
		Dur (hours)	50.52		Limbs pick up about and 100 yards North of this address on Chapel Hill Rd				

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23734	A	02/07/17 09:09:00	02/08/17 15:27:00	02/08/17	Limb Pickup Closed	Brown, Shirley Windfield, Casey	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
		Dur (hours)	30.30		Limbs pick up				
23737	A	02/08/17 08:18:00	02/08/17 15:21:00	02/09/17	Limb Pickup Closed	Brown, Shirley Middleton, Debbie	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
		Dur (hours)	7.05		Limbs pick up				
23740	A	02/08/17 10:16:00	02/22/17 15:42:00	02/09/17	Limb Pickup Closed	Brown, Shirley Ponder, Paul	St Davids Way St Davids Way	District 1	Medium Priority
		Dur (hours)	341.43		Limbs pick up				
23743	A	02/09/17 08:05:00	02/22/17 15:48:00	02/10/17	Limb Pickup Closed	Brown, Shirley Woods	Fawn Cv Fawn Cv	District 1	Medium Priority
		Dur (hours)	319.72		Limbs pick up				
23748	A	02/10/17 08:34:00	02/16/17 07:55:00	02/11/17	Limb Pickup Closed	Brown, Shirley Primos, Jimmie	Northshore Way Northshore Way	District 3	Medium Priority
		Dur (hours)	143.35		Limbs pick up				
23750	A	02/10/17 13:12:00	02/16/17 15:37:00	02/11/17	Limb Pickup Closed	Brown, Shirley Pitcock, Jay	Seville Way Seville Way	District 3	Medium Priority
		Dur (hours)	146.42		Limbs pick up				
23754	A	02/13/17 10:09:00	02/16/17 15:39:00	02/14/17	Limb Pickup Closed	Brown, Shirley Minninaer Blvd	Minninaer Blvd Minninaer Blvd	District 3	Medium Priority
		Dur (hours)	77.50		Limbs pick up				
23755	A	02/13/17 10:10:00	02/16/17 07:56:00	02/14/17	Limb Pickup Closed	Brown, Shirley Watson, Doris	Charleston Cir Charleston Cir	District 4	Medium Priority
		Dur (hours)	69.77		Limbs pick up at these addresses [104 Charleston Cir / 108 Charleston Ln]				
23765	A	02/13/17 15:49:00	02/22/17 15:44:00	02/14/17	Limb Pickup Closed	Brown, Shirley Lankford, Lydia	Deer Creek Cv Deer Creek Cv	District 1	Medium Priority
		Dur (hours)	215.92		Limbs pick up				
23767	A	02/14/17 07:29:00	02/16/17 15:41:00	02/15/17	Limb Pickup Closed	Brown, Shirley Reno, Jody	Eagles Nest Cir Eagle's Nest Cir	District 2	Medium Priority
		Dur (hours)	56.20		Limbs pick up at this address in Greyhawk Sudv				

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23772	A	02/14/17 09:30:00	02/22/17 15:45:00	02/15/17	Limb Pickup Closed	Brown, Shirley Seabrook, Chad	Spike Ridge Spike Ridge	District 1	Medium Priority
		Dur (hours)	198.25		Limbs pick up at this address in Deerfield Sudv				
23773	A	02/14/17 12:46:00	02/22/17 15:43:00	02/15/17	Limb Pickup Closed	Brown, Shirley Lockett, Arthur	Pisgah Bottom Rd Pisgah Bottom Road Canton 39046	District 5	Medium Priority
		Dur (hours)	194.95		Needs limb pickup.				
23775	A	02/14/17 13:36:00	02/22/17 15:43:00	02/15/17	Limb Pickup Closed	Brown, Shirley Myers, Lori	Pisgah Bottom Rd Pisgah Bottom Rd Canton 39046	District 5	Medium Priority
		Dur (hours)	194.12		Needs limbs picked up.				
23777	A	02/14/17 15:00:00	02/22/17 15:45:00	02/15/17	Limb Pickup Closed	Brown, Shirley Smith, Raymond	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hours)	192.75		Limbs pick up				
23779	A	02/14/17 15:37:00	02/16/17 15:42:00	02/15/17	Limb Pickup Closed	Brown, Shirley Arnold, Anna	Lake Mannsdale Dr Lake Mannsdale Dr	District 3	Medium Priority
		Dur (hours)	48.08		Limbs pick up and old bathroom items [walls,sink etc]				
23783	A	02/15/17 15:14:00	02/24/17 07:26:00	02/16/17	Limb Pickup Closed	Brown, Shirley Coffee, Terry	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		Dur (hours)	208.20		Limbs, wood pick up				
23793	A	02/16/17 15:43:00	02/24/17 07:25:00	02/17/17	Limb Pickup Closed	Brown, Shirley Curry, Greg	Locust Cv 401 Locust Cv	District 1	Medium Priority
		Dur (hours)	183.70		Need limb picked up at this address and on other streets in Twin Cedars				
23797	A	02/17/17 14:44:00	02/22/17 15:46:00	02/18/17	Limb Pickup Closed	Brown, Shirley Dumas, Brenda	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hours)	121.03		Limbs pick up at this address in Deerfield				
23799	A	02/21/17 06:49:00	02/24/17 07:26:00	02/22/17	Limb Pickup Closed	Brown, Shirley Unknown	Saddle Creek Cv Saddle Creek Cv	District 1	Medium Priority
		Dur (hours)	72.62		Limbs pick up				
23802	A	02/21/17 09:52:00	02/22/17 15:46:00	02/22/17	Limb Pickup Closed	Brown, Shirley Bramlett, Lee	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
		Dur (hours)	29.90		Limbs pick up				

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
23803	A	02/21/17 10:08:00	02/22/17 15:48:00	02/22/17	Limb Pickup Closed	Brown, Shirley Atkins, Barbara	Savannah Bend Savannah Bend	District 3	Medium Priority
		Dur (hours)	29.67		Limbs and brush to be picked up.				
23809	A	02/21/17 15:22:00	02/24/17 07:25:00	02/22/17	Limb Pickup Closed	Brown, Shirley Hammer, John	Sowell Rd Sowell Rd	District 1	Medium Priority
		Dur (hours)	64.05		Limbs pick up on Sowell Rd and Sonny Rd in black bags that the garbage truck didn't pick up				
23812	A	02/22/17 07:34:00	02/24/17 07:24:00	02/23/17	Limb Pickup Closed	Brown, Shirley Grea	Locust Cv 401 Locust Cv	District 1	Medium Priority
		Dur (hours)	47.83		Need limb pickup				
23815	A	02/22/17 09:09:00	02/22/17 15:48:00	02/23/17	Limb Pickup Closed	Brown, Shirley Bonnie, Angela	Fawn Cv Fawn Cv	District 1	Medium Priority
		Dur (hours)	6.65		Limbs pick up				

34 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 77